

# MARICOPA COUNTY SHERIFF'S OFFICE

Bureau of Internal Oversight

Audits and Inspections Unit



**Civilian Supervisor Note Inspection September 2024**

Inspection Report # BI2024-0133

The Audits and Inspections Unit (AIU) of the Bureau of Internal Oversight (BIO) will conduct Blue Team Supervisor Note entry inspection monthly. The purpose of this inspection is to ensure compliance with Office Policies and to promote proper supervision. To achieve this, inspectors will select for review the Supervisor Note entries for 35 randomly selected civilian employees for the month being inspected. To ensure consistent inspections, the Supervisor Note Inspection Matrix developed by the AIU will be utilized.

**Compliance Objectives:**

Utilize the Supervisor Note Inspection Matrix, review each selected employee’s EIS information to ensure they received the following during September 2024:

- Ensure the supervisor completed one Supervisor Note entry
- Ensure the supervisor completed one performance-based entry
- Ensure the supervisor conducted a review of the employee’s EIS information

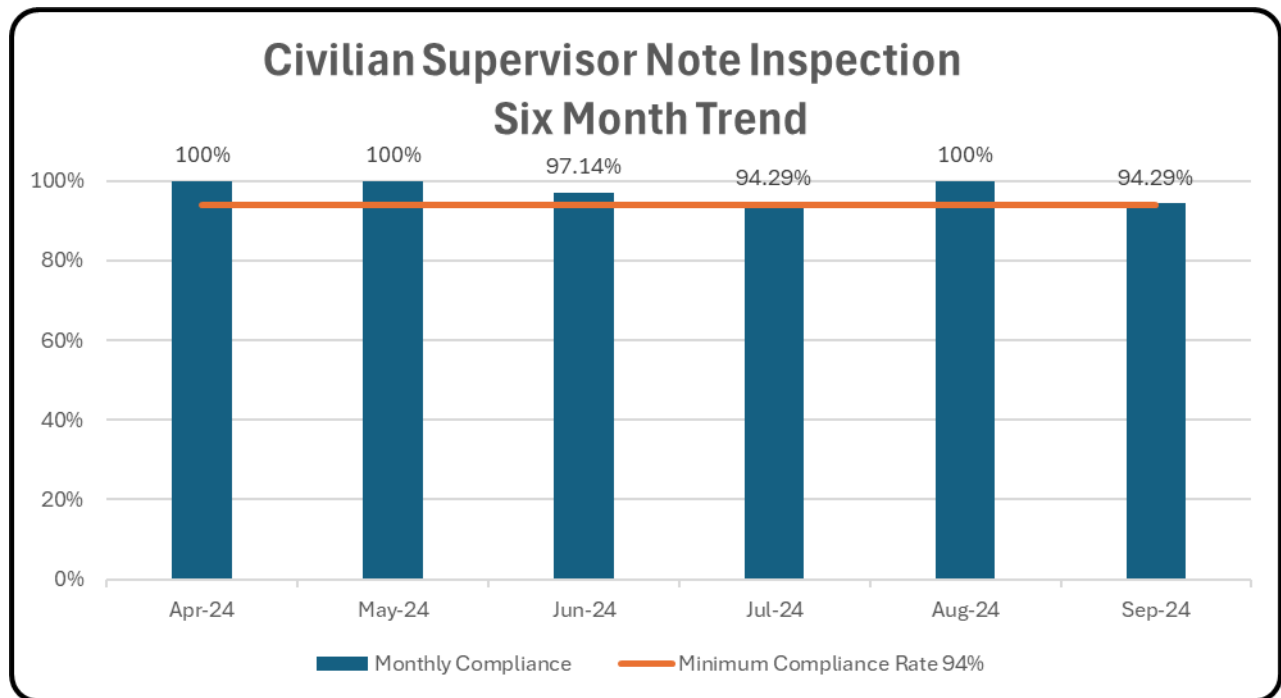
**Criteria:**

MCSO Policy GB-2, *Command Responsibility*

**Conditions:**

A review of the IAPro records revealed that, of the 35 employees’ records reviewed for Supervisor Note entries submitted during the month of September, 33 employees received entries that contained the required elements of this inspection and were in compliance with MCSO Policy GB-2, *Command Responsibility*.

MCSO achieved a compliance rate of **94.29%** in the Civilian Supervisor Note inspection for September 2024, as illustrated in the graph below:



Results of the Review of Employee Supervisor Note entries:

Inspection Element	Not In Compliance	In Compliance	Total Inspected	Compliance Rate
Once per month, supervisors review non-sworn subordinates' EIS information for the purpose of identifying and responding to any conduct patterns or concerns	2	33	35	94.29%
Employee Received at least one Supervisor Note during the month	2	33	35	94.29%
Supervisor Note entry is of sufficient quality to facilitate the preparation of an accurate and detailed performance review and reflects the employee's positive traits and accomplishments and any observed shortcomings	2	33	35	94.29%
<b>Overall Compliance with inspection requirements</b>	<b>6</b>	<b>99</b>	<b>105</b>	<b>94.29%</b>

Communications Division (1 BIO Action Form):

Compliance Deficiency

Division	Employee Notes Inspected	Employee Supervisor	Division Commander
Communications Division	Emer Disp	Emer Disp Spv	Comm Div Mgr
<b>Deficiency</b>			
1. Minimum requirement for one Supervisor Note entry not met. Policy GB-2.7.B.1 2. Employee Performance is not documented. Policy GB-2.7.B.1 3. Review of Employee's EIS information not documented. Policy GB-2.7.B.4 <b>**Employee has one (1) previous BAF for Civilian Supervisor Note Inspection (BAF2024-0021)**</b>			

Custodial Services (1 BIO Action Form):

Compliance Deficiency

Division	Employee Notes Inspected	Employee Supervisor	Division Commander
Custodial Services	Cust	Cust Supv	Lieutenant
<b>Deficiency</b>			
1. Minimum requirement for one Supervisor Note entry not met. Policy GB-2.7.B.1 2. Employee Performance is not documented. Policy GB-2.7.B.1 3. Review of Employee's EIS information not documented. Policy GB-2.7.B.4			

**Action Required:**

With the resulting **94.29%** compliance for *Inspection BI2024-0133*, a total of 2 BIO Action Forms are requested from the affected divisions. The form shall be completed utilizing Blue Team.

**Notes:**

All supporting documentation (working papers) is included in the inspection file number *BI2024-0133* and contained within IAPro.

Date Inspection Started:       October 02, 2024  
Date Completed:                October 09, 2024  
Timeframe Inspected:         September 01-30, 2024  
Assigned Inspector:            Sr. Internal Auditor Specialized Kateryna A. Ellis B4299

I have reviewed this inspection report.

*Capt. Dominick Reaulo*

10/30/2024

Captain D. Reaulo S1678  
Division Commander  
Bureau of Internal Oversight

Date