

# MARICOPA COUNTY SHERIFF'S OFFICE

Bureau of Internal Oversight  
Audits and Inspections Unit



**2<sup>nd</sup> Quarter 2024 Emails Inspection**

Inspection # BI2024-0090

The Bureau of Internal Oversight's (BIO) Audits and Inspections Unit (AIU) will conduct Email inspections quarterly. The purpose of the inspection is to ensure compliance with office policies and to promote proper supervision. To achieve this, inspectors will randomly select a total of 50 employees and inspect a single month of their emails as follows:

- Month 1: AIU will randomly select 17 employees and inspect one month of their emails.
- Month 2: AIU will randomly select a new set of 17 employees and inspect one month of their emails.
- Month 3: AIU will randomly select a new set of 16 employees and inspect one month of their emails.

To ensure the inspectors' consistency, the *Email Inspection Matrix* that was developed by the AIU will be utilized.

During the second quarter 2024, a random sample consisting of a total of 50 Office employees (which equates to a total of 17 for the first two months and 16 for the third month) were selected for inspection utilizing rosters provided to the AIU by the MCSO Payroll Department in an Excel spreadsheet. The random sample was generated using the Excel randomizer feature. The selected Employees' Outlook accounts were uniformly inspected utilizing the Email Inspection Matrix.

#### **Compliance Objectives:**

- Emails are professional in content and appearance.
- Emails do not contain background images and/or graphics.
- No chain-mail emails were sent or forwarded.
- Non-office related emails were not offensive to others, harmful to morale, or solicits others for non-work-related activities.
- There were no emails, either sent or forwarded, that were offensive or that discriminated or denigrated anyone based on race, color, or national origin, age, religious beliefs, gender, culture, sexual orientation, veteran status, or disability.
- Emails did not contain profane or offensive language.
- Email signatures at the end of the emails provide contact information and do not contain non-business-related information such as quotes, embedded images, or any other information that may be deemed inappropriate.

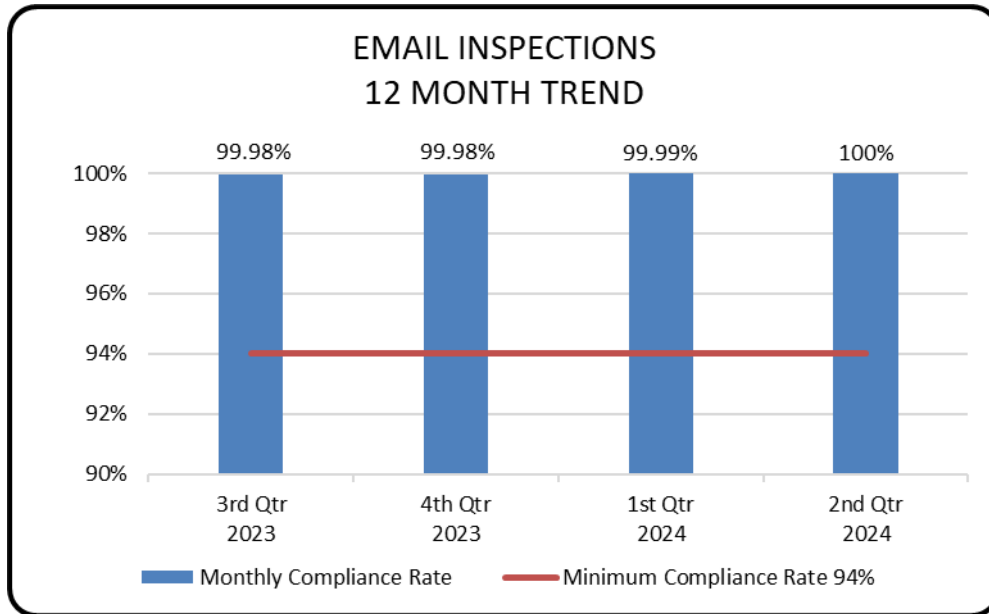
#### **Criteria:**

- MCSO Policy GM-1, *Electronic Communications and Voice Mail*

#### **Conditions:**

There was a total of 50 Office employees selected for inspection with a combined total of **24,680** emails for the second quarter of 2024. After the elimination of normal MCSO business related emails, such as training announcements, Administrative Broadcasts, system generated emails, and unsolicited junk type emails, **15,216** emails were reviewed. The inspection found that **15,216** or **100%** of the inspected emails were in compliance with Office Policies GM-1, *Electronic Communications and Voice Mail*.

Below is the historical comparison of compliance for Emails inspected:



**Action Required:**

With the resulting **100%** compliance for *Inspection BI2024-0090*, **No** BIO Action forms are required.

**Notes:**

Supporting documentation (working papers) is included in the inspection file number *BI2024-0090* and contained within IA Pro.

Date Inspection Started: April 1, 2024  
 Date Completed: July 9, 2024  
 Timeframe Inspected: April, May , and June 2024  
 Assigned Inspector: Sr. Auditor M. Rodriguez A9047

I have reviewed this inspection report.

Lt. Brian Arthur S1806  
 Lt. T. Brian Arthur S1806  
 Commander, Audits and Inspections Unit  
 Bureau of Internal Oversight

7/17/2024  
 Date