

MARICOPA COUNTY SHERIFF'S OFFICE

Bureau of Internal Oversight

Audits and Inspections Unit



4th Quarter 2017 Incident Report Inspection

Inspection Report# BI2017-0167

Background:

The Audits and Inspections Unit (AIU) of the Bureau of Internal Oversight (BIO) will conduct inspections of Incident Reports (IR's) on a quarterly basis to determine if the IR's are in compliance with Office policy. During the 4th quarter of 2017 the Court Monitors selected 255 Incident Reports obtained from all patrol district(s)/division(s).

Of the 255 reports a 20% sample (or 52) was randomly obtained for inspection. In addition to the 52 report samples the Court Monitors provided for inspection, there were 66 In Custody (IR's), 0 Lack of Identification arrest reports, and 2 Identity Theft report. 120 total IR's were inspected, as reflected by this 2017 4th quarter report.

The purpose of the IR inspections is to determine compliance with Office policies, Federal and State laws and to promote proper supervision. To achieve this, inspectors will utilize "File Bound" from the MCSO Records Division to view all IR's. The IR's will be uniformly inspected employing a matrix developed by the Bureau of Internal Oversight. The following procedures will be used in the matrix, which include but are not limited to EA-11, GF-5, CP-2, CP-8, GJ-35,:

Matrix Procedures:

- Review incident reports for supervisors signature and date signed
- Review incident reports for deputies' "turned in for review" signature and date
- Compare the date signed with the date the report was received to assure the report was memorialized within policy timelines
- Ensure the information contained within an incident report is consistent throughout
- Verify there is reasonable suspicion or probable cause for all investigative detentions, traffic and field contacts, searches, and asset seizure and forfeiture efforts
- Determine if there is probable cause for all arrests
- Verify the report contains the elements of a crime
- Verify the report was submitted prior to the end of the deputies shift
- Determine if boilerplate and/or conclusory language was used
- Evaluate whether the facts, circumstances, and conclusions were articulated to support reasonable suspicion or probable cause
- Determine if bias-based and/or racial profiling was employed
- Ensure all identity theft reports documented supervisor notification
- Ensure all lack of identification detention/arrest reports documented supervisor notification
- Ensure all immigration investigation reports document supervisor notification
- Determine if the use or non-use of body-worn cameras was documented in the report
- Verify if all components of an IR are present
- Each incident report inspected will be counted as one inspection

Criteria:**MCSO Policy EA-11.3 & .14 ARREST PROCEDURES:**

3. Bias-Free Detentions and Arrests: Deputies are prohibited from using a person's race or ethnicity, to any degree, as a factor in establishing reasonable suspicion or probable cause to believe a person is committing, has committed, or is about to commit a crime, except as part of a reliable and specific suspect description.

- F. Deputies are required, before any questioning as to alienage or immigration status is initiated, or before any contact with ICE/CBP is initiated, to check with a supervisor to ensure that the circumstances justify such an action under Office policy and receive approval to proceed. Deputies must also document, in every such case:
1. The reason or reasons for making the immigration-status inquiry or contacting ICE/CBP.
 2. The time supervisor approval was received.
 3. When ICE/CBP was contacted.
 4. The time it took to receive a response from ICE/CBP, if applicable.
 5. Whether the individual was then transferred to ICE/CBP custody.
- G. Deputies shall notify a supervisor before affecting an arrest following any immigration-related investigation or for an immigration-related crime; or for any crime by a vehicle passenger related to lack of an identity document.

14. Supervisor Responsibilities:

- A. Deputies shall submit documentation of all stops, investigatory detentions, and arrests to their supervisors by the end of the shift in which the action occurred. Absent exceptional circumstances, within 72 hours of receiving such documentation, supervisors shall independently review the reports. If the incident did not include an arrest or detention, the supervisor shall review the IR within seven calendar days, absent exigent circumstances.
- B. Supervisors shall review reports and forms for boilerplate or conclusory language, inconsistent information, lack of articulation of the legal basis for the action, or other indicia that the information in the reports or forms is not authentic or correct.

MCSO Policy CP-2.6, CODE OF CONDUCT:

6. Conformance to Established Laws: Employees shall obey all local ordinances, county and state laws, laws of all states of the United States and subdivisions thereof, and all laws of the United States. While traveling abroad, employees shall abide by all laws of foreign countries not in conflict with the laws of the United States. Violation of any established ordinance or law may result in disciplinary action being imposed, in addition to the possibility of criminal prosecution. Disciplinary action may be imposed regardless of the outcome of any criminal investigation.

MCSO Policy CP-8.1.A & .5, PREVENTING RACIAL AND OTHER BIASED-BASED PROFILING:

1. A Adherence to Federal Constitutional Law: All investigative detentions, traffic and field contacts, searches, and asset seizure and forfeiture efforts, will be based on applicable standards of reasonable suspicion or probable cause as required by the Fourth Amendment to the United States Constitution.
5. Supervisor Responsibility: Office leadership and supervising deputies and detention officers shall unequivocally and consistently reinforce to subordinates that biased-based profiling is unacceptable. All personnel shall report violations of policy. Supervisors of all ranks shall be held accountable for identifying and responding to policy or procedure violations by personnel under their command and ensuring that personnel are held accountable for policy and procedure violations.

MCSO Policy GF-5.3, .3a, .3b, .4a, .4c, .5 &.8, Incident Report Guidelines:

3. Components of an IR: The following Components shall be included in all IRs:

3.A Face Sheet: The information included on a Face Sheet gives pertinent details of the incident.

3.B Narrative: The narrative shall tell the “story” of the incident.

4. All employees and reserve deputies shall complete and submit all IRs before the end of the shift.

4.C Supervisors shall review an IR within 72 hours of an arrest or detention of a person, absent exceptional circumstances. If the incident did not include an arrest or detention, the supervisor shall review the IR within seven calendar days, absent exceptional circumstances.

5. Supervisors shall review all IRs prior to submission to the Records and ID Division. Supervisors shall document the date and time of the initial review. When a supervisor completes his review, he shall sign and date the bottom of the report. A supervisor's signature indicates his agreement that the report contains all of the necessary elements of the legal basis for the action or all of the elements of a reported crime, if applicable.

8. Supervisor Approval: List and document incidents, such as identification investigations, that require supervisor notification and approval. Include in the narrative the time the supervisor gave his or her approval. Incidents that require supervisor notification and approval, include, but are not limited to:

- a. Any immigration-related investigation;
- b. Any immigration-related crime; and
- c. Any crime related to identity fraud or the lack of identity document.

MCSO Policy GJ-35.6.A3, Body-Worn Cameras:

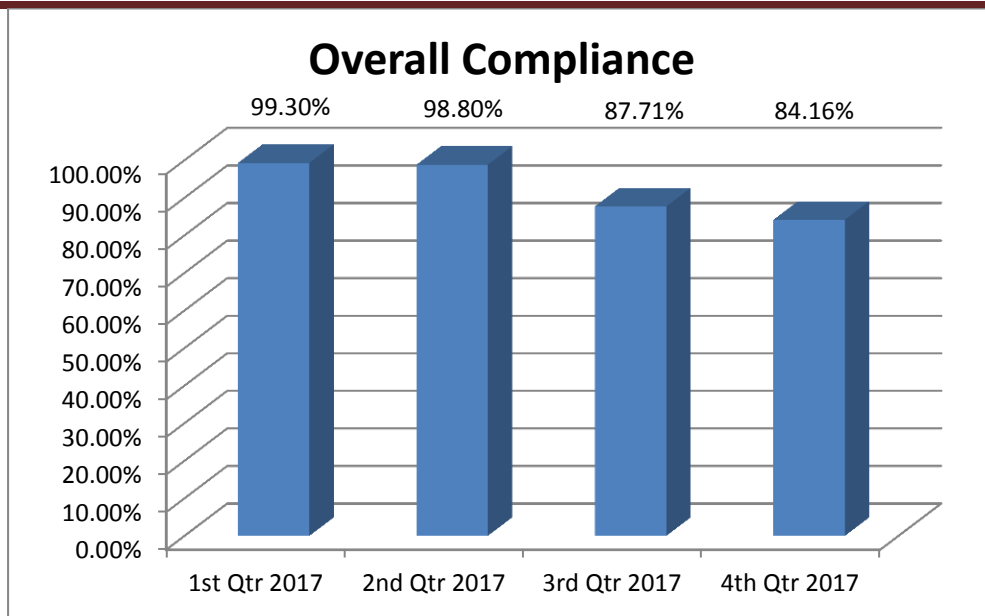
5.A2 Deputies and supervisors shall place the body-worn camera in Event Mode during investigative or law enforcement activities that involve calls for service or interacting with members of the public, unless exigent circumstances make it unsafe or impossible for the deputy to do so; officer safety is the primary concern.

6A. The use of body-worn cameras shall be documented in all of the following situations:
Documented in IRs.

Conditions:

Of the 120 Court Monitor provided reports inspected the following has been concluded: 9 out of the 16 criteria inspected achieved 100% compliance. Out of the 120 reports 118 (or 98.33%) had supervisors in compliance with memorializing their review of IR's. 113 (or 94.16%) of the total IR's, the reporting deputies had memorialized turning in their reports by the end of shift. Out of the 120 reports inspected 116 (or 96.66%) documented the use or non-use of body-worn cameras. All reports reviewed (or 100%) articulated probable cause or reasonable suspicion if applicable. Of the 120 reports inspected, 114 (or 95%) contained all components of an IR (6 reports did not contain a narrative). Several reports had multiple deficiencies.

101 of the 120 reports inspected were in compliance with the inspected criteria. Therefore, MCSO achieved a compliance rate of **84.16%** in the IR Inspection for the 4th Quarter of 2017, as illustrated in the graph below.



The following table shows the total deficiencies per criteria inspected:

Inspection Criteria	Total Reports Deficient
IR (Incident Report) submitted within by end of shift	7
IR contained deputies signature and date signed	1
IR contained supervisors signature and date signed	2
Supervisory Review memorialized within policy timelines	3
If applicable, probable cause existed for all arrests	0
If applicable, the IR contained elements of a crime	0
Information in the IR is consistent throughout	0
Reasonable suspicion or probable cause existed for all investigative detentions, traffic and field contacts, searches, and asset seizure and forfeiture efforts	0
The IR didn't contain boilerplate and/or conclusory language	0
If applicable, the IR properly articulated and supported reasonable suspicion or probable cause?	2
Determine if bias-based and/or racial profiling was employed	0
All identity theft reports documented supervisor notification	0
All lack of identification detention/arrest reports documented supervisor notification	0
All immigration investigation reports documented supervisor notification	0
IR documents the use/non-use of BWC	4
IR contains all components	6

The following potential deficiencies were observed during the inspection period:

<u>Dist/Div:</u>	<u>Incident Report #</u>	<u>Sworn Employee Name:</u>	<u>Supervisor</u>	<u>Commander</u>	<u>Deficiency:</u>
District 1	IR17030784	Deputy	Sergeant	Captain	Incident Report was not submitted within policy timelines
District 1	IR17030784	Deputy	Sergeant	Captain	Incident Report lacks narrative
District 1	IR17034470	Deputy	Sergeant	Captain	Incident Report lacks narrative
District 1	IR17029870	Deputy	Sergeant	Captain	Incident Report was not submitted within policy timelines
District 1	IR17034436	Deputy	Sergeant	Captain	Incident Report dates in synopsis and narrative are inconsistent with reported date
District 1	IR17034361	Deputy	Sergeant	Captain	Incident Report lacked documentation of the use/non-use of a Body Worn Camera
District 1	IR17033401	Deputy	Sergeant	Captain	Incident Report lacks narrative
District 1	IR17036823	Sergeant	Lieutenant	Captain	Incident Report lacks documentation of completion date and review
District 1	IR17036823	Sergeant	Lieutenant	Captain	Incident Report lacked documentation of the use/non-use of a Body Worn Camera

<u>Dist/Div:</u>	<u>Incident Report #</u>	<u>Sworn Employee Name:</u>	<u>Supervisor</u>	<u>Commander</u>	<u>Deficiency:</u>
District 2	IR17032868	Deputy	Sergeant	Captain	Incident Report was not submitted within policy timelines
District 2	IR17032868	Deputy	Sergeant	Captain	Date of incident within narrative is not consistent with face sheet
District 2	IR17036880	Deputy	Sergeant	Captain	Supervisory review is not documented within policy timelines
District 2	IR17036873	Deputy	Sergeant	Captain	Incident Report lacked documentation of the use/non-use of a Body Worn Camera
District 2	IR17035904	Deputy	Sergeant	Captain	Incident Report was not submitted within policy timelines

<u>Dist/Div:</u>	<u>Incident Report #</u>	<u>Sworn Employee Name:</u>	<u>Supervisor</u>	<u>Commander</u>	<u>Deficiency:</u>
District 3	IR17034384	Deputy	Sergeant	Captain	Incident Report lacks narrative/Narrative in synopsis

<u>Dist/Div:</u>	<u>Incident Report #</u>	<u>Sworn Employee Name:</u>	<u>Supervisor</u>	<u>Commander</u>	<u>Deficiency:</u>
District 4	MC17304759	Deputy	Sergeant	Captain	Incident Report lacks narrative/Narrative in synopsis

<u>Dist/Div:</u>	<u>Incident Report #</u>	<u>Sworn Employee Name:</u>	<u>Supervisor</u>	<u>Commander</u>	<u>Deficiency:</u>
District 6	IR17034387	Deputy	Sergeant	Captain	Incident Report lacked documentation of the use/non-use of a Body Worn Camera
District 6	IR17036877	Deputy	Sergeant	Captain	Incident Report was not submitted within policy timelines

<u>Dist/Div:</u>	<u>Incident Report #</u>	<u>Sworn Employee Name:</u>	<u>Supervisor</u>	<u>Commander</u>	<u>Deficiency:</u>
Court Security	IR17034383	Deputy	Sergeant	Captain	Incident Report lacks narrative
Court Security	IR17037553	Deputy	Sergeant	Captain	Incident Report lacks narrative

<u>Dist/Div:</u>	<u>Incident Report #</u>	<u>Sworn Employee Name:</u>	<u>Supervisor</u>	<u>Commander</u>	<u>Deficiency:</u>
SID	IR17030147	Deputy	Sergeant	Captain	Incident Report was not submitted within policy timelines
SID	IR17030385	Sergeant	Lieutenant	Captain	Date of supervisory review is not documented
SID	IR17032654	Sergeant	Lieutenant	Captain	Supervisory review is not documented within policy timelines

A total of **18** BIO Action Forms are requested from the affected divisions. **The form shall be completed utilizing Blue Team.** It is permissible to complete one BIO Action Form for a supervisor covering multiple potential deficiencies identified in this inspection.

Recommendations:

It is recommended all incident reports involving arrest are reviewed by command staff daily; to ensure probable cause has been established. As well as, Command Staff providing additional, onsite counseling to those Supervisors and/or Deputies who were identified as deficient in this quarter's IR inspection. It is suggested the areas noted as deficient be targeted for improvement to increase overall compliance with directives and policy. Consequently, all onsite mentoring should be documented in Supervisory Notes. Commanders and Supervisors are reminded that all IR's require a narrative as specified in MCSO Policy GF-5 Incident Report Guidelines. Synopsis only reports for warrant arrests should not be accepted or approved.

Date Inspection Started: 12/7/2017
Date Completed: 01/29/2018
Timeframe Inspected: October 1, 2017 – December 31, 2017
Assigned Inspector(s): Sgt. B. Allmon S1036

I have reviewed this inspection report.

Larry Kratzer S1520
Lieutenant Larry Kratzer S1520
Commander, Audits & Inspections Unit
Bureau of Internal Oversight

02/05/18
Date

W.C. Morrison #1509
Captain W. Cory Morrison S1509
Division Commander
Bureau of Internal Oversight

02/07/18
Date